

*Happy 2012
from
ServiceMaster of Baltimore!*



Documenting Your Property Contents

In the event you should suffer a loss, here are some important tips to document your contents to ensure your protection.

Before you start, review your insurance policy and make sure that you have adequate coverage including but not limited to cash, jewelry, fire arms, coin collections, etc. The last thing that you want to happen is to find out after a claim that you are not fully covered.

The first step is to take a few minutes to list everything you own. It may be easier to start the list in categories, such as furniture, electronics, clothing, personal items, jewelry, etc. The list should include detailed descriptions of each item including make and model numbers.

Next, you will want to give an estimate of what it would cost to replace the items on your list. In making the estimate, keep in mind that some things appreciate in value while others depreciate. Clothing is a good example of something that depreciates, and a jukebox is something that would typically appreciate.

1. Keep sales receipts and attach to your content inventory list.
2. Have appraisals done on any items of significant value.
3. Keep a video inventory or photographs of your contents in addition to your inventory list.
4. List any serial/model numbers that may be on your contents.
5. Keep your contents inventory list along with photos and/or videos in a safe place, such as a fire/waterproof safe or away from your home/business in a bank lock box.

Recent News

We are proud to announce that for the **11th** straight year, our franchise qualified for Premier Circle status. Premier Circle status ranks the top **45** ServiceMaster franchises in North America. Congratulations to our team who handle our customers with genuine care and concern on a daily basis. A job well done!

Follow us on the web and connect with us on our social networks!

smbalto.com

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“Caption Me”

Each month, ServiceMaster of Baltimore is posting a photo for you to submit your best caption. The caption may be funny, witty, interesting, or all of the above! Join in the fun! All entries must be submitted by the 25th of each month to be eligible. The winning caption will be posted in the next month’s newsletter and receive a gift card prize.

How to play:

1. Visit smbalto.com/contest
2. Click on the link, “**Submit Your Caption.**”
3. Fill out the [contact us](#) form: Name, phone number, email, reason (contest), and write your caption in the “**Comments**” field.
4. Send!



Harry Schmidt
Project Manager



Harry has been employed with ServiceMaster of Baltimore for 18 years. His experience began as a technician’s assistant and after several years he rose to the rank of Crew leader. In recent years he has held the position of project manager. His main expertise is in water, sewage and mold losses however he, as are all of our managers, is more than capable of handling any type of disaster restoration project. He is accredited with the IICRC (International Institute of Restores and Cleaners) in the following disciplines:

- AMRT (Applied Microbial remediation)
- WTR (Water restoration)
- FSRT (Fire and Smoke Restoration)

He also has certifications in Trauma and Biohazard clean-up as well as O.S.H. A. training.

His personal interests include fishing and boating, and he is a member of Prince of Peace Lutheran Church in the Rosedale area and volunteers his time whenever possible. He is married with three step-children and two grandchildren. He is originally from Frankfurt, Germany.

With the start of a brand new year, sometimes we forget about the past and only look forward to the future. Let’s take a look back and see what interesting events that have happened in our history on January 1st.

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| <p>1998 U.S. Census Bureau estimates population at 268,921,733</p> <p>1996 After 27 years, Betty Rubble debuts as a Flintstone vitamin</p> <p>1993 Cigarette advertisements are banned in NYC's Metropolitan Transportation Authority</p> <p>1985 U.S.'s 1st mandatory seat belt law goes into effect in New York</p> <p>1985 VH-1 made its broadcasting debut</p> <p>1978 Air India B747 explodes near Bombay killing 213</p> <p>1976 Liberty Bell moves to new home behind Independence Hall</p> <p>1971 Cigarette advertisements banned on television</p> <p>1968 Evel Knievel fails in his attempt to jump Caesar's Palace Fountain</p> <p>1966 Simon and Garfunkel's "Sounds of Silence" reaches #1</p> <p>1960 Johnny Cash plays 1st of many free concerts behind bars</p> <p>1960 U.S. census at 179,245,000</p> | <p>1956 Elvis Presley records Heartbreak Hotel for RCA in Nashville</p> <p>1934 Alcatraz officially becomes a federal prison</p> <p>1929 Roy Riegels runs 60 yards the wrong way with Rose Bowl fumble recovery</p> <p>1928 1st U.S. air-conditioned office building opens, San Antonio</p> <p>1913 Post office begins parcel post deliveries</p> <p>1908 1st time, ball signifying New Year dropped at Times Square</p> <p>1907 President Theodore Roosevelt shakes a record 8,513 hands in 1 day</p> <p>1892 Ellis Island becomes reception center for new immigrants</p> <p>1880 Building of Panama Canal begins</p> <p>1863 Emancipation Proclamation issued by Abraham Lincoln</p> <p>1818 Official reopening of the White House</p> <p>1797 Albany replaces NYC as capital of NY</p> <p>1622 Papal Chancery adopts Jan 1 as beginning of the year (was Mar 25)</p> |
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"Caption Me Winner"

The winning caption submitted by Naja Blunt: "This is what happens when you don't call ServiceMASTER!!!!"



January CE Classes

January 20, 2012

9 a.m. – 12 p.m.

Water Damage Mitigation - 3 credits

1 p.m. – 4 p.m.

Smoke & Odor Damage Mitigation - 3 credits

For more information:

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